

User Guide - Performance Audit Recommendations Dashboard

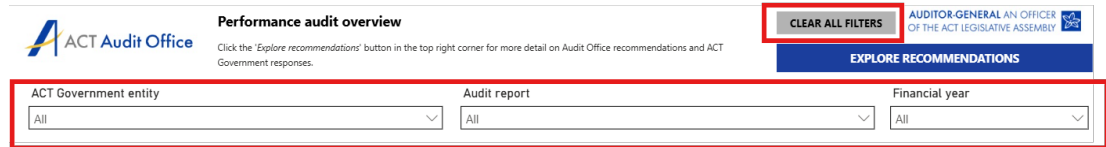
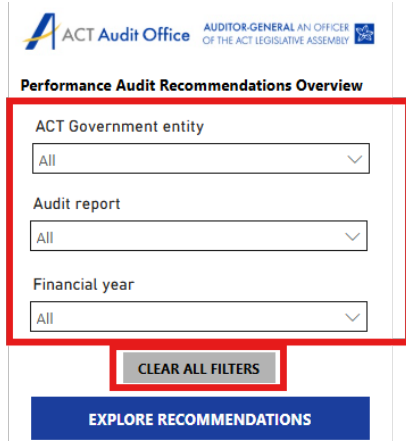
June 2026

Page 1 – Overview

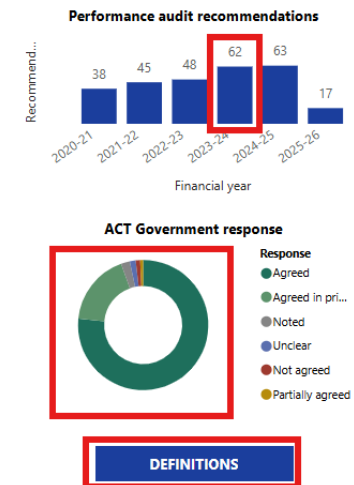
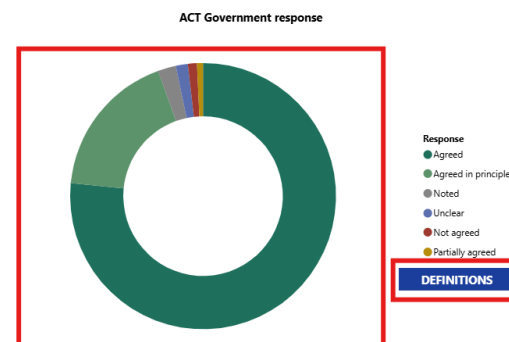
The *Overview* page provides a high-level summary of performance audit recommendations made by the ACT Auditor-General and how these have been implemented by ACT Government agencies.

It allows users to see:

- the number of performance audit reports published by the ACT Auditor-General each year;
- the number of recommendations made by the ACT Auditor-General each year;
- how the ACT Government responded to the recommendations; and
- how recommendations have been implemented, as reported in agencies' annual reports.

How to navigate the <i>Overview</i> page		
Instruction	Desktop	Mobile
Use the slicers to alter the graphs on the page. Click/tap 'clear all filters' to reset.		

Click/tap the graphs to manipulate visuals.
Click/tap the 'Definitions' button to access the definitions page.



Click/tap 'Explore recommendations' button to explore recommendations in further detail.

ACT Audit Office **Performance audit overview**

AUDITOR GENERAL AN OFFICER OF THE ACT LEGISLATIVE ASSEMBLY

CLEAR ALL FILTERS

EXPLORE RECOMMENDATIONS

ACT Government entity: All

Audit report: All

Financial year: All

ACT Audit Office **Performance Audit Recommendations Overview**

AUDITOR GENERAL AN OFFICER OF THE ACT LEGISLATIVE ASSEMBLY

CLEAR ALL FILTERS

EXPLORE RECOMMENDATIONS

ACT Government entity: All

Audit report: All

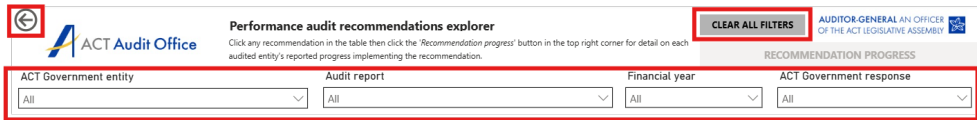
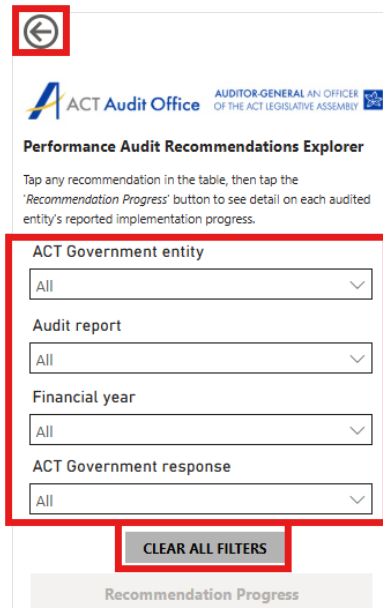
Financial year: All

Page 2 – Recommendation explorer

The *Recommendation explorer* page allows users to search, filter and browse individual audit recommendations across reports, agencies and years.

It provides a central register of recommendations, combining:

- recommendation details;
- ACT Government responses; and
- ACT Auditor-General observations.

How to navigate the <i>Recommendation Explorer</i> page		
Instructions	Desktop	Mobile
Use the slicers to filter the table or explore the table in its entirety. Click 'clear all filters' to reset. Use the 'back' button to navigate back to the <i>Overview</i> page.		

Click/tap any row in the table then click/tap 'Recommendation progress' to navigate to the *Recommendation progress* page.

The 'Recommendation progress' button will change from grey to blue when a row is selected.

No row selected:

Performance audit recommendations explorer

Click any recommendation in the table then click the 'Recommendation progress' button in the top right corner for detail on each audited entity's reported progress implementing the recommendation.

CLEAR ALL FILTERS

AUDITOR GENERAL AN OFFICER OF THE ACT LEGISLATIVE ASSEMBLY

RECOMMENDATION PROGRESS

ACT Government entity

All

Audit report

All

Financial year

All

ACT Government response

All

Audit report	Recommendation title	No.	Recommendation	ACT Govt. response	Response text
Business Transformation Program: ICT renewal activities	Project management roles and responsibilities	8	As part of planning for future projects or programs, the PTG should determine and clearly document roles and responsibilities. In doing so, the PTG should: a) take into account relevant Justice and Community Safety Directorate and whole-of-government guidance on project management roles and responsibilities; and b) ensure that adequate separation of roles and responsibilities is achieved particularly with respect to the role of the project sponsor, those responsible for implementation and those responsible for oversight and assurance.	Agreed	Administratively, the PTG works closely with the Justice and Community Safety Directorate (JACS). For current and future projects, the PTG will use the JACS project management framework which addresses the issues referenced in this recommendation. Any required policy or procedure for the PTG to implement this recommendation will be completed by 30 June 2025.

Row selected

Performance audit recommendations explorer

Click any recommendation in the table then click the 'Recommendation progress' button in the top right corner for detail on each audited entity's reported progress implementing the recommendation.

CLEAR ALL FILTERS

AUDITOR GENERAL AN OFFICER OF THE ACT LEGISLATIVE ASSEMBLY

RECOMMENDATION PROGRESS

ACT Government entity

All

Audit report

All

Financial year

All

ACT Government response

All

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No row selected:

CLEAR ALL FILTERS

Recommendation Progress

Audit report	Recommendation title	No.	Response text
Business Transformation Program: ICT renewal activities	Organisational capability and capacity and stakeholder engagement	6	Administratively, the PTG works closely with the Justice and Community Safety Directorate (JACS). For current and future projects, the PTG will use the JACS project management framework which addresses the issues referenced in this recommendation. Any required policy or procedure for the PTG to implement this recommendation will be completed by 30 June 2025.

Row selected:

CLEAR ALL FILTERS

Recommendation Progress

Audit report	Recommendation title	No.	Response text
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USER GUIDE - PERFORMANCE AUDIT RECOMMENDATIONS DASHBOARD

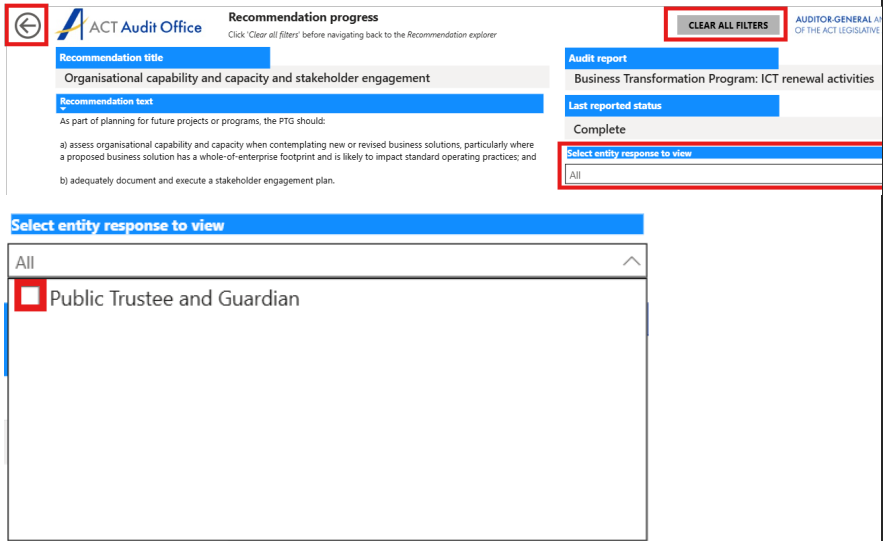
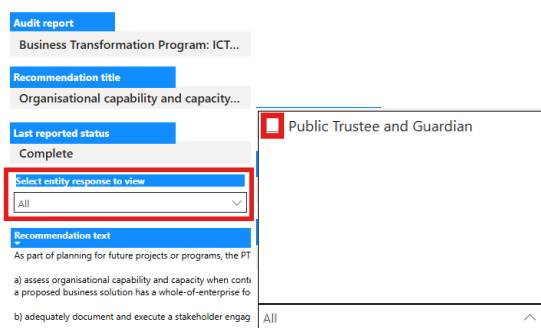
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Page 3 – Recommendation progress

The *Recommendation progress* page provides detailed information on an individual recommendation, including the progress made by agencies in implementing the recommendation, as reported in their annual reports. Users should access the *Recommendation progress* page via the blue 'Recommendation progress' button at the top of the *Recommendation explorer* page.

The *Recommendation progress* page allows users to track progress across reporting periods by providing:

- implementation status reported by the agency each year in their annual report; and
- the response text published in the agency's annual report.

How to navigate the <i>Recommendation Explorer</i> page		
Instructions	Desktop	Mobile
If the recommendation addresses multiple entities, click the 'select entity response to view' slicer to filter the table by entity. For best results, click 'clear all filters' before clicking the 'back' button to go back to the <i>Recommendation explorer</i> page.		

Page 4 – Definitions

The *Definitions* page explains key terms and notes on data used throughout the dashboard. This includes:

- audit and reporting concepts;
- ACT Government recommendation response categories;
- ACT Government agency implementation status categories; and
- data sources.

How to navigate to the <i>Definitions</i> page		
Instructions	Desktop	Mobile
Access the <i>Definitions</i> page by clicking/tapping the 'Definitions' button at the bottom of the <i>Overview</i> page.	Performance audit reports Reports 7 2020-21 7 2021-22 6 2022-23 9 2023-24 9 2024-25 2 2025-26 Financial year Performance audit recommendations Recommendations 38 2020-21 45 2021-22 48 2022-23 62 2023-24 63 2024-25 17 2025-26 Financial year ACT Government response Response Agreed Agreed in principle Noted Unclear Not agreed Partially agreed DEFINITIONS	Performance audit recommendations Recommend... 38 2020-21 45 2021-22 48 2022-23 62 2023-24 63 2024-25 17 2025-26 Financial year ACT Government response Response Agreed Agreed in pri... Noted Unclear Not agreed Partially agreed DEFINITIONS