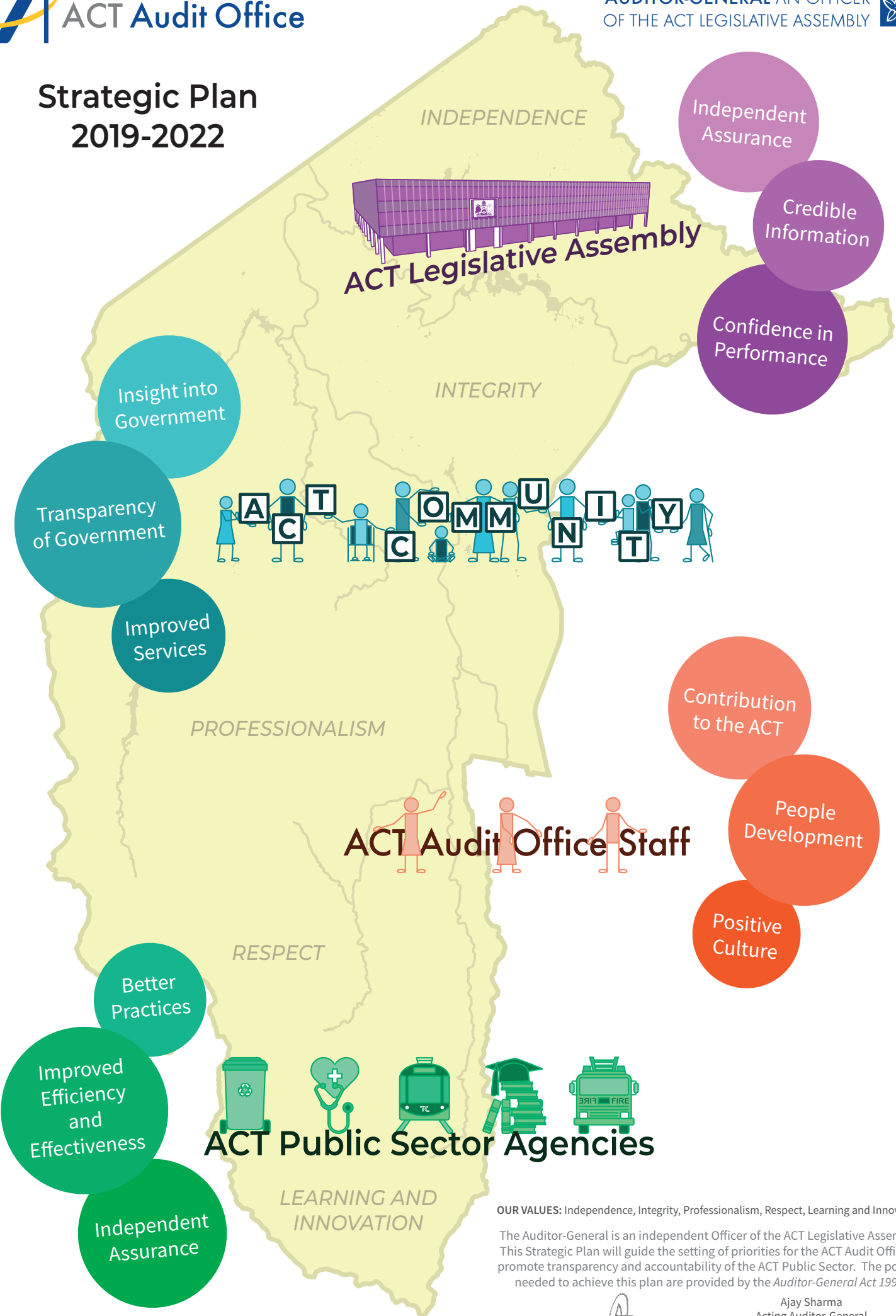


Strategic Plan 2019-2022



OUR VALUES: Independence, Integrity, Professionalism, Respect, Learning and Innovation

The Auditor-General is an independent Officer of the ACT Legislative Assembly. This Strategic Plan will guide the setting of priorities for the ACT Audit Office to promote transparency and accountability of the ACT Public Sector. The powers needed to achieve this plan are provided by the Auditor-General Act 1996.



Ajay Sharma
Acting Auditor-General
18 December 2018

We will promote accountability and instill community confidence by:

- Producing audit reports that are high quality, impartial, accurate, evidenced-based and balanced.
- Engaging with the Public Accounts Committee and members of the ACT Legislative Assembly to receive and provide information.
- Planning and completing an annual program of financial and performance audits.
- Fostering accurate reporting of information about the Office's work in the media.
- Fulfilling the responsibilities of a Disclosure Officer under the *Public Interest Disclosure Act 2012*.

Performance Indicators:

- number of audit reports issued on financial statements
- number of reports of factual findings issued on statements of performance
- provision of the summary report on financial audits to the ACT Legislative Assembly
- number of performance audit reports presented to the ACT Legislative Assembly

We will work to continuously improve the ACT Public Sector by:

- Producing audit reports with recommendations that will, if implemented, improve the administration and performance of ACT Public Sector agencies.
- Engaging with ACT Public Sector agencies to:
 - develop relationships that promote cooperation
 - understand their functions, the context in which they operate and challenges they face
 - promote understanding of the Office's statutory and professional role and obligations
 - manage expectations about the audit process
 - identify and promote better practices that improve the efficiency and effectiveness of services and programs provided by the ACT Public Sector agencies

Performance Indicators:

- percentage of agencies satisfied with performance audits
- percentage of agencies that indicate the performance audit will help their organisation improve administration of the audited activity
 - percentage of agencies satisfied with financial audits
 - percentage of recommendations accepted in financial audits

OUR VISION

An accountable and highly performing ACT Public Sector

We will maintain high performance standards by:

- Developing and implementing:
 - audit plans that comply with Auditing Standards
 - Financial Audit, Performance Audit and Professional Services action plans
 - Engagement Quality Control and Quality Assurance Reviews on a selection of financial and performance audits
- Assessing the capability of the audit team and obtaining external expert advice to assist with significant or complex matters when required.
- Identifying innovative work practices, seeking efficiencies and improving quality.

Performance Indicators:

- audit costs per hour excluding audit contractor costs
- average cost per audit
- average period of completion of performance audits (months)
- percentage of financial audits completed within the required timetable
- achieving satisfactory assessments from quality reviews of financial and performance audits

We will support our staff by:

- Giving and receiving regular performance feedback.
- Establishing learning and development priorities.
- Seeking staff suggestions for improving the performance of the Office and implementing suggestions which lead to improved performance.
- Implementing improvement strategies to address suggestions identified through the staff survey.
- Encouraging staff members to communicate directly with the Executive and/or through the Office Consultative Committee.

Performance Indicators:

- percentage of staff that advise that they are overall, satisfied with their job (from staff survey)
- percentage of staff that are satisfied with the way performance reviews are conducted (from staff survey)
- percentage of staff that advise they received training and development that meets their current job needs (from staff survey)
- percentage of staff that advise they are aware of and understand the Office's goals and values (from staff survey)

OUR VALUES: *INDEPENDENCE* - impartial and evidenced-based reporting is our most powerful influence | *INTEGRITY* - we are honest, truthful and fair | *PROFESSIONALISM* - we fulfil our obligations | *RESPECT* - we seek to understand and be trusted by our stakeholders | *LEARNING AND INNOVATION* - we strive to realise our full potential