

Strategic Plan 2023–2026

Promoting accountability in the public administration of the Territory



Our vision

An accountable and highly performing ACT Public Sector

Our role

Provide an independent view to the ACT Legislative Assembly and community on the efficiency and effectiveness of the ACT Public Sector

Promote accountability in the public administration of the Territory

Promote the efficiency and effectiveness of public services and programs provided by the Territory

Our values

Independence – impartial and evidenced-based reporting is our most powerful influence

Integrity – we are honest, truthful and fair

Professionalism – we fulfil our obligations

Respect – we seek to understand and be trusted by our stakeholders

Learning and innovation – we strive to realise our full potential

Objectives, Strategies and Measures of success

Objectives

Strategies

Promoting accountability and instilling community confidence

Producing reports that are high quality, impartial, accurate, evidenced-based and balanced.

Engaging with the Public Accounts Committee and members of the ACT Legislative Assembly to receive and provide information.

Planning and completing an annual program of financial and performance audits.

Measures of success

Number of auditor's reports issued on financial statements and compliance auditor's report

Number of limited assurance reports issued on statements of performance

Presentation of summary reports on financial audits to the ACT Legislative Assembly

Number of audit reports, including performance and limited assurance, presented to the ACT Legislative Assembly

Working to continuously improve the ACT Public Sector

Producing reports with recommendations that will, if implemented, improve the administration and performance of ACT Public Sector agencies.

Engaging with ACT Public Sector agencies to:

- develop relationships that promote cooperation;
- understand their functions, the context in which they operate and challenges they face;
- promote understanding of the Office's statutory and professional role and obligations and;
- identify and promote better practices that improve the efficiency and effectiveness of services and programs provided by the Territory.

Measures of success

Percentage of agencies satisfied with financial audits and compliance audits

Percentage of agencies satisfied with performance audits

Percentage of agencies satisfied with the potential for financial audit findings and/or recommendations to improve their financial reporting, governance or internal controls

Percentage of agencies agreeing that the performance audit will help their organisation improve administration of the audited activity

Objectives, Strategies and Measures of success

Objectives

Strategies

Maintaining high performance standards

Developing and implementing:

- audit plans that comply with auditing standards;
- work action plans; and
- engagement quality control and quality assurance reviews on a selection of financial and performance audits.

Obtaining external expert advice to assist with significant or complex matters when required.

Identifying innovative work practices, seeking efficiencies and improving quality.

Measures of success

Audit cost per hour excluding contractor costs

Percentage of financial audits completed within the required timetable

Average period of completion of performance audits

Building our capability

Empowering staff to learn and develop capabilities required for success.

Seeking staff suggestions for improving the performance of the Office and implementing suggestions which lead to improved performance.

Implementing improvement strategies to address suggestions identified through the staff survey.

Encouraging staff to communicate directly with the Executive and/or through the Office Consultative Committee.

Measures of success

Percentage of staff that advised in the staff survey that they:

- are motivated to help the Office achieve its goals;
- find their work satisfying; and
- are empowered to perform their role to the best of their ability.